



EXPERTS IN BUILDING REPAIR & MAINTENANCE

With over 30 years in the construction and building industry, we have perfected our process to deliver exceptional customer service



P: (07) 3289 1884 E: mail@mascotbridge.com.au
A: 3/22 Strathwyn Street, Brendale, 4500 W: www.cottagecarpentry.com.au
QBCC Licensed Builders No. 23027 ABN: 36 010 942 195
Director Eric Leese Mascotbridge Pty Ltd trading as Cottage Carpentry

Company Overview

We are a leading company in building repairs and maintenance in South East Queensland, serving government departments, schools, commercial partners and residential customers.

Cottage Carpentry is a long standing service contractor for the Queensland State Government, with a reputation for quality workmanship, reliability, efficiency and excellence in contract fulfilment.

For over 30 years Cottage Carpentry has provided building repair and maintenance services to Residential, Commercial and Government organisations. Originally renovating and restoring traditional Queenslanders, Cottage Carpentry has grown to become a leading privately owned building repairs and maintenance company.

Our Core Values

- Quality workmanship
- Honesty and Integrity at all times
- Innovation and continuous improvement
- Our people above all else

Underpinning and driving the success of the company over this time are two fundamental business objectives:

- "To fulfil our obligations to all of our clients and customers through the delivery of superior service by providing quality workmanship, value for money and efficient processes."

- "To create long term relationships with suppliers, employees and most importantly our customers."

Cottage Carpentry delivers building repairs and maintenance services to the following sectors:

- Government – State, Local and Federal.
- Private and Public Buildings.
- Access Modifications – elderly, not for profit groups, community service, disability.
- Schools & Education facilities.
- Residential.
- Commercial.

Cottage Carpentry capability includes building repairs and maintenance, asbestos testing, access modifications, termite repairs, renovations, restorations and insurance repairs.

Service Delivery

At Cottage Carpentry we take pride in our ability to provide tailored solutions and a comprehensive level of service to all of our clients.

We achieve unparalleled levels of quality and customer advocacy by drawing upon the characteristics of our business which provide us with a competitive advantage:

- Quality workmanship above all else
- Highly motivated leaders with the experience that beneficial partnerships with our clients has provided.
- An underlying premise of honesty and integrity in all of our business dealings.
- Extensive experience in our core business and the capability and commitment to deliver to exacting quality specifications.
- A directly employed, highly-skilled and engaged workforce.
- The flexibility to use an innovative approach to business including:
- A strong, dependable network of loyal, supporting contractors across a diverse range of industries and skill sets.
- A strong brand which enjoys a prominent, positive reputation in the business and broader community.

The Cottage Carpentry team has the capability and experience required to deliver sustainable outcomes based on best practice processes, construction methodologies, materials and building technologies. With the continued dynamic leadership, investment in its employees, dedication to contract fulfilment and exceeding customer's needs, Cottage Carpentry will remain a leader in building repairs and

Our People

Cottage Carpentry takes pride in their tradespeople and their office staff and recognise that their staff are their major asset. Cottage Carpentry invests in the training and development of their staff and has a high retention rate, seen as an employer of choice.

The company retains quality employees by providing in-house and external training and development programs so that employees are continually up-skilled in their respective fields of expertise. The development of employees has allowed the company to provide career planning, opportunities and promotion from within the organisation resulting in a skilled, high performing, cohesive and loyal team culture and stable workforce. Cottage Carpentry is an equal opportunity employer.

Standards/Systems

Workplace Health & Safety Management Cottage Carpentry is fully committed to:

- ensuring a safe work place for its employees.
- continually striving to improve safety performance.
- instilling a cultural mindset in the company to achieve a ZEROHARM work environment.

Our team recognise that in order to achieve an outstanding safety performance and best practice, we must have a proven systematic safety system, committed management and a pro-active workforce. All employees and sub-contractors are fully engaged in the system and are made aware of their responsibilities through company inductions and toolbox meetings.

Our Home and Disability modifications adhere to Australian Standard AS/NZ 1428.1-2009 amdt 2010, 1428.2-1992 (R20125), 1428.3-1992, 1428.4-1:2009 amdt 2:2014, 1428.5-2010.

Capability

For over 30 years Cottage Carpentry has provided services to Residential, Commercial and Government organisations.

We accept jobs big or small and can tailor solutions to meet your needs.

GOVERNMENT

- Local Government
- State Government
- Schools

RESIDENTIAL

- Restoration
- Renovation
- Residential rescue
- Home Improvement
- Handyman

COMMERCIAL

- Disability and Access Modifications
- Insurance
- Schools
- Real Estate Agents
- Community Groups

Government

These contracts have been for Department of Housing, Correctional Services, Department of Education, Queensland Police Services, Department of Communities and Disability Services. We have worked closely with the Department of Housing and Building & Asset Services (formerly QBuild) for over 20 years. Cottage Carpentry has also won tenders from Federal Government for building repairs and maintenance for the Department of Defence. Cottage Carpentry has enjoyed working with Local Governments/Councils to provide outdoor and recreation facilities that are second to none. From Japanese and Botanical Garden construction to general repairs and maintenance on site and in commercial facilities.

Commerical

Cottage Carpentry has been working in partnership with Local councils, State Government bodies, community service organisations, real estate agents, Occupational Therapists and Schools. We operate in Brisbane & Surrounds, Logan, Redlands, Moreton Bay, Gold Coast, Ipswich, Sunshine Coast. Cottage Carpentry provides efficient and expert building works, repairs and maintenance with second-to-none service. Our mission is to be recognised for our capacity to exceed our customer's expectations, display an unrivalled commitment to excellence, and provide outstanding service and quality workmanship.

Home & Accessibilty Modifications

Cottage Carpentry has a wealth of experience in the area of accessibility home modifications and has had the opportunity to carry out thousands of jobs from the installation of a single grab rail to large scale modifications to homes including ramps, water lifts and complete bathroom and kitchen alterations. A full understanding of applicable laws, guidelines and standards is essential, even when responding to Occupational Therapist or Access Design recommendations, so that the alterations are undertaken quickly, accurately and without fuss or delay. We want our clients to be safe, independent and comfortable in their homes as quickly as possible.

Insurance

Cottage Carpentry works with insurers, home owners and businesses to rebuild regardless of the size of the project or the complexity.

Cottage Carpentry has been a contractor for the Queensland government for over 20 years, with a reputation of quality workmanship, reliability, efficient processes and excellence in contract fulfilment. With this industry experience, Cottage Carpentry have worked with Insurers to improve processes, test and develop services and overall deliver a better experience for customers. With our network and coverage, we can have your project completed on time and on budget.

We specialise in repairs, restorations and refurbishments for homes and offices.

- Storm damage
- Fire damage
- Water damage
- Burglary
- Graffiti and vandalism
- Broken glass

Residential

From general repairs and maintenance to larger construction projects – for us, we know it's not the size of the project that matters, we believe you matter.

We manage every task from start to finish, to ensure you get exceptional service, value for money, efficient turnarounds and great results.

Whether you are wanting to

- Sell your house and complete some repairs to get a better price
- Make your premises and house safe for your children
- Make your house and premises accessible for the elderly or disabled
- Add an extension or make a modification to your home or unit
- Undertake minor or major renovation or restoration projects
- Complete Insurance repairs
- Replace or renovate bathrooms or kitchens
- Upgrades and Home Improvements
- Require general handyman tasks – one or many

Schools

Cottage Carpentry works with schools (private, public and independent) to ensure that schools are providing a safe environment for their staff and students. We comply with all Australian Standards and have a reputation for quality workmanship, professionalism on site and efficiency.

Cottage Carpentry has completed extensive maintenance and repair work to Government schools in our contracts with QBuild and BAS over the last twenty years and our trades people are all trained in the procedures required. We have never been faulted in our professionalism in this regard.

Our work with schools has been extensive including (but not exclusive to):

- Extending and altering classrooms
- Re-modelling rooms for different purposes
- Building walkways
- Replacing stairs and decking
- Cabinetry for Laboratories
- Asbestos testing
- After school care areas

